COIT13236 – Cyber Security Project

**KN University Network Design**

**Technical Artefacts**

1. **Training and Handover Document**

Group 02

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| --- | --- | --- |
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# Training and Handover Document

**Training and Hanover Document**:

Ensure that staff are enough prepared and ready to oversee and keep up with the network.

**Components:**

**Training Plan:**

Training meetings: Timetable training courses for network administrators and support staff.

Content: Remember preparing training for network management, security, investigating, and best practices.

**Handover Process:**

Documentation: Provide extensive documentation of the network plan, design, and strategies.

Knowledge Transfer: Lead handover sessions to clarify key parts of the network for the support team.

**Support and Assets:**

Contact Data: Give contact details to continuous support and escalation.

Extra Assets: Offer admittance to extra assets, for example, information bases and online support forums.

**Feedback and Upgrades:**

Feedback Collection: Gather feedback from training participants to further develop training sessions.

Ceaseless Improvement: Update preparing materials and documentation in view of feedback and changes in network innovation.

# Campuses